Explanation of forecast quality assessment

Quantifying IT forecast quality
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http://www.cs.vu.nl/equity/

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Exploring QUantifiable Information Technology Yields
Introduction

- The f/a plot, EQF values and reference cone allow you to assess the quality of forecasts made in your organization.

- These tools combined, reveal potential biases, quantify the quality and detect outliers.
Real-world example

To assess forecasts made in your organization, first plot the forecast to actual ratios in an f/a plot.

Here we plotted 667 f/a ratios of the forecasted costs of 140 projects.


Real-world example

After plotting the f/a ratios, calculate for each project the EQF value.

For this example it resulted in 140 EQF values.

We depict these values using a boxplot on the right of the f/a plot.

These points are extreme values.

75% quantile: 25% of projects has value greater than 20.

median: 50% of projects has value greater than +/- 9.

25% quantile: 75% of projects has value greater than +/- 4.
Real-world example

To assess the f/a ratios in the f/a plot, we want to draw a reference cone.

To draw this, we chose the 20% quantile of the EQF values.

20% quantile: 80% of projects has value greater than +/- 3.6.
Real-world example

With the chosen EQF value, we draw the reference cone.

With these tools we are able to assess the forecasting quality.
Assessment of example 1

These values are far outside the reference cone. They represent outliers that are interesting to investigate.

The f/a ratios resemble and are in general well within the reference cone. The ratios show no bias for under- or overestimation.

The quality of the forecasts in terms of EQF is reasonable. Half of the projects is able to obtain an EQF value of 9 or higher.
Assessment of example 2

The f/a ratios resemble the reference cone. However, a large amount of ratios is below the reference cone. This indicates the organization has a bias toward underestimating.

The quality of the forecasts is considerably less than in the previous organization. 75% of the projects has an EQF value of +/- 7 or less.